



# **TERVITA**

***MANAGEMENT'S DISCUSSION & ANALYSIS***

***March 4, 2021***

## ABOUT THIS MANAGEMENT'S DISCUSSION AND ANALYSIS

The following management's discussion and analysis ("MD&A") is a summary of the financial position and results of operations of Tervita Corporation ("Tervita", the "Company", "we", "our", "us" and similar expressions) for the three and twelve months ended December 31, 2020 and as compared to the three and twelve months ended December 31, 2019. This MD&A was approved by Tervita's Board of Directors on March 4, 2021 and includes information available up to that date.

This MD&A is a review of the financial results of Tervita, prepared in accordance with International Financial Reporting Standards ("IFRS"), which are also generally accepted accounting principles ("GAAP") for publicly accountable enterprises in Canada. This MD&A should be read in conjunction with our audited annual Consolidated Financial Statements and accompanying notes (the "Annual Financial Statements") for the years ended December 31, 2020 and 2019 and our Annual Information Form ("AIF") for the year ended December 31, 2020.

All financial information reflected herein is expressed in millions of Canadian dollars ("\$" or "C\$") unless otherwise stated. References to US\$ mean United States dollars. Throughout this MD&A, "Q4" means the three months ended December 31 and "YTD" means the twelve months ended December 31.

Certain comparative information has been reclassified to conform to the MD&A presentation adopted for the current year.

This MD&A contains references to the following measures not in accordance with IFRS ("non-GAAP measures"): Adjusted EBITDA, Adjusted EBITDA Margin, Divisional EBITDA, Divisional EBITDA Margin, Discretionary Free Cash Flow, Net Debt, Net Debt to Adjusted EBITDA (LTM), and Covenant EBITDA. Refer to the Non-GAAP Measures section for a full discussion on management's use of non-GAAP measures and their reconciliation to IFRS measures.

This MD&A contains forward-looking statements regarding Tervita and the industries in which we operate. Refer to the Forward-Looking Statements section for more information.

## ABOUT TERVITA

Tervita is a leading environmentally-focused waste service provider in Canada, providing a broad and integrated array of services and environmental management solutions for customers in the energy, industrial, and natural resource sectors, predominantly in Western Canada.

Our network of facilities as at December 31, 2020 consisted of 103 active waste processing, disposal, and industrial facilities, including: 44 treatment, recovery, and disposal facilities ("TRDs"); eight stand-alone disposal wells; three cavern disposal facilities; eight onsite facilities; 22 engineered landfills (which included 18 owned sites, one site operated under contract, and three sites that we market under contract for other landfill operators); three transfer stations; one naturally occurring radioactive material facility; nine bio-remediation facilities; and five metals recycling facilities.

Tervita's activities are managed through two reportable segments: Energy Services and Industrial Services.

- **Energy Services** includes two service lines: facilities and energy marketing. These service lines collectively provide many services to the oil and gas sector, including: treatment, recovery, and disposal of fluids; oil terminalling; energy marketing; processing and disposal of solid materials used in, and generated by, natural resource and industrial production; disposal of oilfield-generated waste; providing specialized onsite services using centrifugation or other processes for heavy-oil producers involved in mining and in-situ production; and purchase and resale of oil volumes associated with treatment, recovery, terminalling, and disposal services, including preparing oil volumes for delivery to the pipeline.
- **Industrial Services** provides comprehensive environmental solutions through four service lines: waste services, metals recycling and rail services, water services, and environmental services. The services provided include site remediation, facility decommissioning, water treatment, sludge and slurry management, bio-remediation and technologies, technical services and environmental liability management, hazardous and non-hazardous waste management and disposal, emergency response, rail services, recycling services to oil and gas and other industrial companies, and waste transportation and classification. Recycling services include the purchase and processing of ferrous and non-ferrous metals recovered from demolition sites and other locations.

In addition to our two reportable segments, Tervita presents intersegment eliminations, general and administrative ("G&A") expenses, the Canada Emergency Wage Subsidy ("CEWS"), and other non-operating expenses as Corporate. G&A includes expenses for executive leadership, human resources, information technology, finance, accounting, business development, communications, legal, and regulatory.

## FINANCIAL AND OPERATING HIGHLIGHTS

### FINANCIAL HIGHLIGHTS

	Three Months Ended December 31				Twelve Months Ended December 31			
	2020	2019	Increase (Decrease)	% Change	2020	2019	Increase (Decrease)	% Change
Facilities revenue	80	115	(35)	(30)%	329	465	(136)	(29)%
Energy marketing revenue	250	416	(166)	(40)%	875	1,607	(732)	(46)%
Energy Services revenue	330	531	(201)	(38)%	1,204	2,072	(868)	(42)%
Industrial Services revenue	56	62	(6)	(10)%	220	256	(36)	(14)%
Intersegment eliminations	(5)	(2)	(3)	(150)%	(7)	(5)	(2)	(40)%
Revenue	381	591	(210)	(36)%	1,417	2,323	(906)	(39)%
Revenue excluding energy marketing	131	175	(44)	(25)%	542	716	(174)	(24)%
Energy Services Divisional EBITDA <sup>(1)</sup>	47	60	(13)	(22)%	179	238	(59)	(25)%
Industrial Services Divisional EBITDA <sup>(1)</sup>	11	10	1	10 %	38	41	(3)	(7)%
Divisional EBITDA <sup>(1)</sup>	58	70	(12)	(17)%	217	279	(62)	(22)%
G&A expenses	(9)	(11)	(2)	(18)%	(39)	(46)	(7)	(15)%
G&A as a % of revenue (excl. energy marketing)	7 %	6 %	1 %		7 %	6 %	1 %	
Canada Emergency Wage Subsidy <sup>(2)</sup>	5	—	5	100 %	30	—	30	100 %
Net profit (loss)	(22)	(123)	101	82 %	(43)	(116)	73	63 %
- per share (\$), basic and diluted	(0.19)	(1.07)	0.88	82 %	(0.38)	(0.99)	0.61	62 %
Adjusted EBITDA <sup>(1)</sup>	54	59	(5)	(8)%	208	233	(25)	(11)%
- per share (\$), basic and diluted	0.47	0.51	(0.04)	(8)%	1.83	2.00	(0.17)	(9)%
Adjusted EBITDA Margin <sup>(1)</sup>	41 %	34 %	7 %		38 %	33 %	5 %	
Maintenance capital additions	9	11	(2)	(18)%	27	33	(6)	(18)%
Growth and expansion capital additions	7	41	(34)	(83)%	33	106	(73)	(69)%
Capital additions	16	52	(36)	(69)%	60	139	(79)	(57)%
Acquisitions <sup>(3)</sup>	16	—	16	100 %	16	—	16	100 %
Discretionary Free Cash Flow <sup>(1)</sup>	8	9	(1)	(11)%	79	90	(11)	(12)%
- per share (\$), basic and diluted	0.07	0.08	(0.01)	(13)%	0.69	0.77	(0.08)	(10)%
Net Debt to Adjusted EBITDA (LTM) <sup>(1)(4)</sup>	3.54	3.17	0.37	12 %	3.54	3.17	0.37	12 %
Shares as at December 31 (000's of shares) <sup>(5)</sup>								
Shares outstanding	115,655	114,355	1,300	1 %	115,655	114,355	1,300	1 %
Weighted average shares - basic and diluted	114,202	115,260	(1,058)	(1)%	113,688	116,732	(3,044)	(3)%

<sup>(1)</sup> Refer to the section Non-GAAP Measures for definitions and reconciliation.

<sup>(2)</sup> Q4 2020 included \$2 million related to employees in Energy Services, \$2 million in Industrial Services, and \$1 million in Corporate. YTD 2020 included \$14 million related to employees in Energy Services, \$11 million in Industrial Services, and \$5 million in Corporate. Refer to the section COVID-19 and CEWS for more information.

<sup>(3)</sup> Refer to note 3 of the Annual Financial Statements for details regarding acquisitions.

<sup>(4)</sup> Net Debt to Adjusted EBITDA (LTM) is as at December 31, 2020 and 2019 and is based on the Last Twelve Months at that date.

<sup>(5)</sup> As at March 4, 2021, the Company had 115,654,851 common shares and 2,696,236 stock options outstanding. Each option outstanding is exercisable for one common share.

Tervita's results for the three and twelve months ended December 31 excluding CEWS were as follows:

	Three Months Ended December 31				Twelve Months Ended December 31			
	2020	2019	Increase (Decrease)	% Change	2020	2019	Increase (Decrease)	% Change
Adjusted EBITDA <sup>(1)(2)</sup>	49	59	(10)	(17)%	178	233	(55)	(24)%
- per share (\$), basic and diluted	0.43	0.51	(0.08)	(16)%	1.57	2.00	(0.43)	(22)%
Adjusted EBITDA Margin <sup>(1)(2)</sup>	37 %	34 %	3 %		33 %	33 %	— %	

<sup>(1)</sup> Refer to the section COVID-19 and CEWS for more information.

<sup>(2)</sup> Refer to the section Non-GAAP Measures for definitions and reconciliation.

## INDUSTRY BENCHMARKS

	Three Months Ended December 31				Twelve Months Ended December 31			
	2020	2019	Increase (Decrease)	% Change	2020	2019	Increase (Decrease)	% Change
Average WTI (US\$/bbl) <sup>(1)</sup>	\$ 42.67	\$ 56.85	\$ (14.18)	(25)%	\$ 39.40	\$ 57.02	\$ (17.62)	(31)%
Average Edmonton Mixed Sweet (US\$/bbl) <sup>(1)</sup>	\$ 37.75	\$ 50.67	\$ (12.92)	(25)%	\$ 33.86	\$ 52.05	\$ (18.19)	(35)%
Average WCS (US\$/bbl) <sup>(1)</sup>	\$ 33.35	\$ 37.94	\$ (4.59)	(12)%	\$ 26.58	\$ 43.39	\$ (16.81)	(39)%
Average AECO (C\$/GJ) <sup>(1)</sup>	\$ 2.79	\$ 2.50	\$ 0.29	12 %	\$ 2.36	\$ 1.78	\$ 0.58	33 %
Average Oil Production (Mbb/d) <sup>(2)</sup>	4,453	4,480	(27)	(1)%	4,182	4,402	(220)	(5)%
Average Gas Production (MMcf/d) <sup>(2)</sup>	15,637	16,147	(510)	(3)%	15,438	15,828	(390)	(2)%
Meters Drilled (000's of meters drilled) <sup>(3)</sup>	2,480	3,690	(1,210)	(33)%	9,530	14,820	(5,290)	(36)%
Wells Drilled <sup>(4)</sup>	704	1,181	(477)	(40)%	2,986	4,995	(2,009)	(40)%
Foreign Exchange Rate (C\$/US\$) <sup>(5)</sup>								
Period End	\$ 0.79	\$ 0.77	\$ 0.02	3 %	\$ 0.79	\$ 0.77	\$ 0.02	3 %
Period Average	\$ 0.77	\$ 0.76	\$ 0.01	1 %	\$ 0.75	\$ 0.75	\$ —	— %

<sup>(1)</sup> Information from Bloomberg, Reuters, and Sproule.

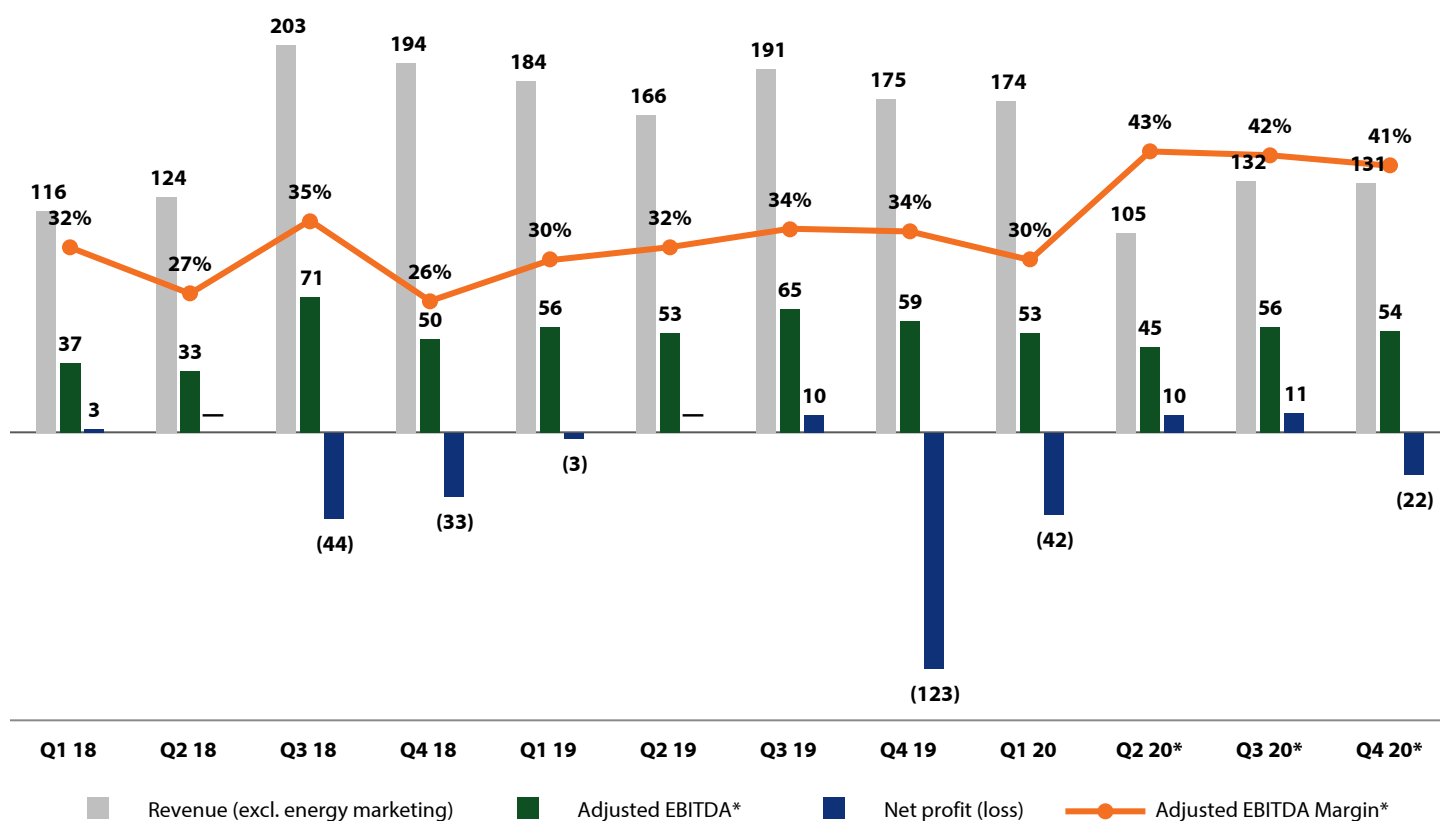
<sup>(2)</sup> Information from National Energy Board, Estimated Production of Canadian Crude Oil and Equivalent and Marketable Natural Gas Production in Canada.

<sup>(3)</sup> Information from JuneWarren-Nickle's Energy Group and pertains to Canada.

<sup>(4)</sup> Information from Daily Oil Bulletin and pertains to Canada.

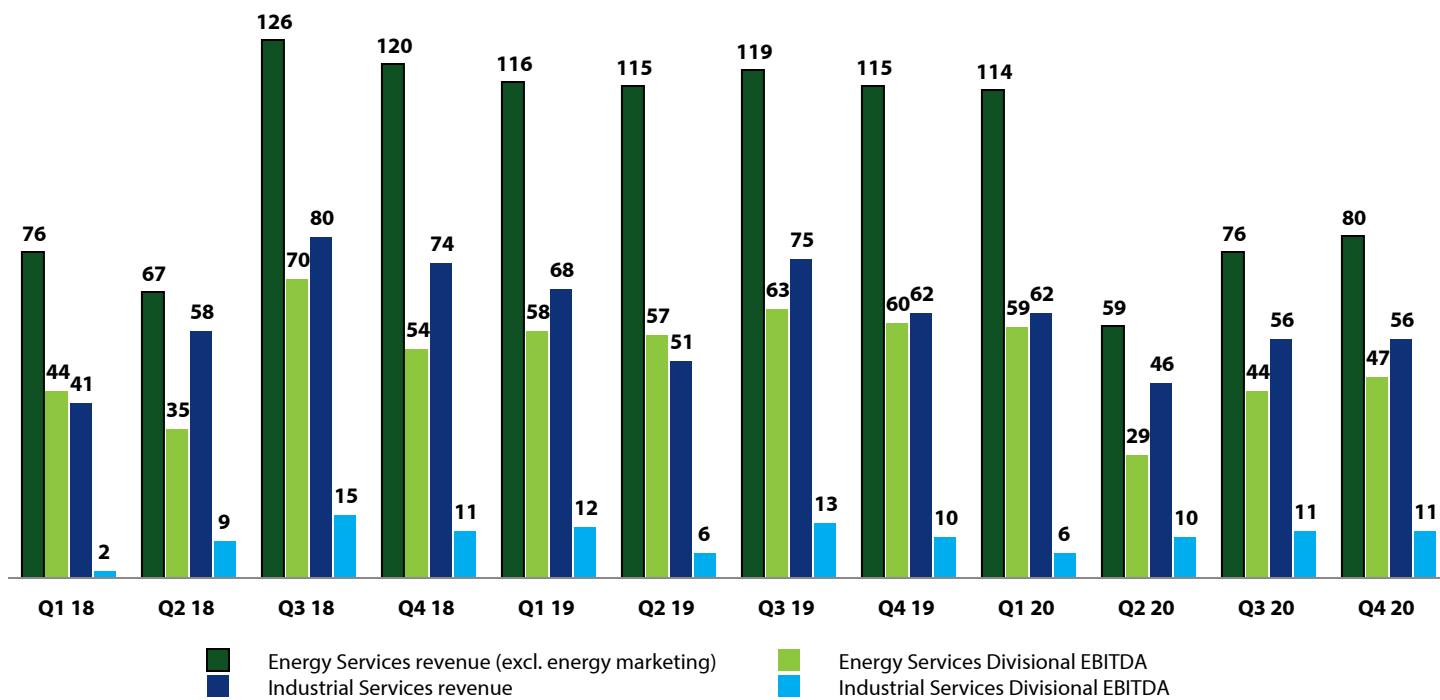
<sup>(5)</sup> Information from Bank of Canada.

### Quarterly Revenue, Adjusted EBITDA, and Net Profit (Loss)

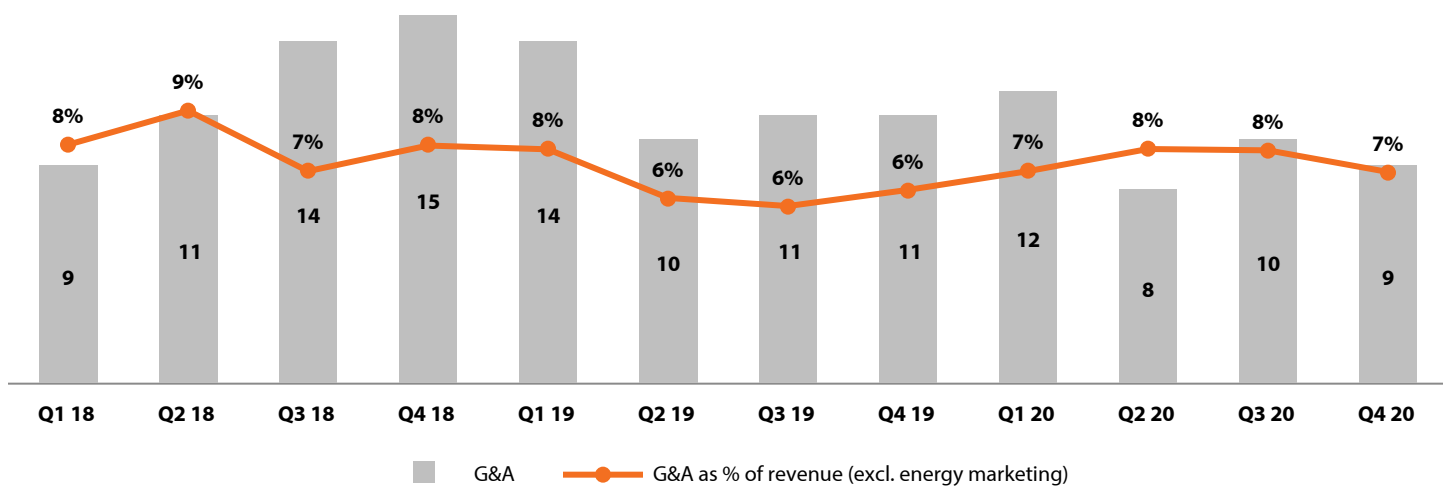


\* The Adjusted EBITDA and Adjusted EBITDA Margin for Q2 2020, Q3 2020, and Q4 2020 include \$14 million, \$11 million and \$5 million CEWS, respectively. Refer to the section COVID-19 and CEWS for more information.

### Revenue Before Intersegment Eliminations and Divisional EBITDA



### G&A as % of Revenue



## FOURTH QUARTER RESULTS

- During the fourth quarter, the approval and rollout strategy of COVID-19 vaccination programs coupled with continued support from OPEC production cuts resulted in the stabilization and re-emergence of Western Canada energy activity despite the second wave of the pandemic. Our Q4 Revenue and Adjusted EBITDA excluding CEWS were higher than in Q3 2020, demonstrating the upside potential in our Energy Services business and the stability of our Industrial business.
- Revenue for the quarter was \$381 million, a decrease of 36% from the prior year primarily driven by lower drilling and production activity and reduced crude oil pricing.
  - Energy Services revenue decreased 38% from the prior year. Facilities revenue of \$80 million decreased 30% from the prior year primarily due to decreased drilling and production activity resulting in reduced volumes into facilities combined with lower revenue due to the exit from our United States ("US") operations, partially offset by contributions from growth capital additions. Energy marketing revenue decreased 40% from the prior year to \$250 million primarily due to oil price declines and reduced marketed oil volumes.
  - Industrial Services revenue of \$56 million decreased 10% from the prior year due to lower project activity as a result of customer cost containment due to a depressed economic environment, partially offset by improved ferrous metals pricing.
- Adjusted EBITDA of \$54 million represented a decrease of only 8% from the prior year as management cost reduction initiatives, contributions from growth capital investments and \$5 million of CEWS moderated the impact of significantly reduced activity and oil pricing declines.
  - Energy Services Divisional EBITDA decreased 22% from the prior year to \$47 million driven by reduced crude oil pricing and lower drilling, production and marketed oil volumes partially offset by cost reduction initiatives and our continued focus on market share growth, including contributions from growth capital investments.
  - Industrial Services Divisional EBITDA increased 10% from the prior year to \$11 million driven by increased ferrous pricing and the continued benefit of business optimization and cost savings initiatives.
  - G&A expenses of \$9 million were reduced 18% from the prior year through our ongoing focus on cost reduction initiatives.
- Net loss of \$22 million improved by \$101 million from the prior year as a decrease in Adjusted EBITDA was more than offset by lower non-cash impairment expense and lower depreciation expense associated with activity levels.
- Adjusted EBITDA Margin excluding CEWS increased to 37% compared to 34% in the prior year.
- Growth and expansion capital additions of \$7 million in the quarter were largely related to landfill cell expansion, increasing water disposal capacity and growing the Industrial Services business. Maintenance capital additions were \$9 million, a decrease of 18% from the prior year.
- Successfully refinanced our existing senior secured notes with a combination of new senior secured notes and a draw on our amended and extended credit facility, enhancing Tervita's ability to reduce debt with free cash flow.
- Released our inaugural Sustainability Report, focusing on key metrics and achievements from 2019 and laying the foundation for our sustainability and Environment, Social and Governance ("ESG") strategy and commitments for the future.
- Acquired Main Line Industries Ltd. ("Main Line"), a specialty contractor primarily servicing the rail services, excavation and pipe jacking industries near Winnipeg, Manitoba, complementing our metals recycling and rail services business and expanding our footprint in Manitoba.
- Non-binding mediation occurred as scheduled in late 2020 with respect to the Secure litigation. The trial is scheduled to commence on January 10, 2022.

## FULL YEAR RESULTS

- Our 2020 results demonstrate the strength and resiliency of our business model against the backdrop of the COVID-19 pandemic and challenging oil price environment, reflecting our focus on profitability, market share growth and the actions taken to reduce costs.
- 2020 revenue was \$1,417 million, a decrease of 39% from the prior year primarily due to the impact of the COVID-19 pandemic and decreased drilling and production activity as a result of lower commodity pricing.
  - Energy Services revenue decreased 42% from the prior year. Facilities revenue of \$329 million decreased 29% from the prior year as lower production and drilling activity reduced volumes into facilities and the exit from our US operations were partially offset by growth capital contributions. Energy marketing revenue decreased 46% from the prior year to \$875 million primarily due to the decline in crude oil pricing and lower marketed oil volumes.
  - Industrial Services revenue of \$220 million decreased 14% from the prior year primarily driven by lower project activity and reduced ferrous metal volumes and pricing.
- Adjusted EBITDA of \$208 million represented a decrease of only 11% from the prior year despite substantially lower industry activity and pricing levels, as reduced G&A expenses and \$30 million of CEWS partially offset lower Divisional EBITDA.
  - Energy Services Divisional EBITDA decreased 25% from the prior year to \$179 million, driven by reduced production and drilling volumes and unfavourable commodity pricing partially offset by cost savings initiatives.
  - Industrial Services Divisional EBITDA decreased 7% from the prior year to \$38 million, driven by lower project activity and decreased ferrous metal pricing, partially offset by business optimization and cost savings initiatives.
  - G&A expenses of \$39 million decreased 15% from the prior year driven by our ongoing focus on cost savings initiatives.
- 2020 Adjusted EBITDA of \$208 million was aligned with our guidance of approximately \$210 million as increased contributions from CEWS was offset by lower than anticipated activity in the fourth quarter.
- Net loss of \$43 million was lower than the \$116 million net loss in the prior year due to a decrease in non-cash asset impairment expense and depreciation expense, partially offset by lower Divisional EBITDA and income tax recovery.
- Restructuring costs of \$11 million were related to management cost savings initiatives executed in the first half of the year and resulted in \$31 million of annualized structural cost savings, with \$23 million realized in 2020.
- Growth and expansion capital additions were \$33 million, primarily focused on the completion of our water disposal facility supporting a senior producer in the Montney, investments to increase our water disposal capacity and blending capabilities, landfill expansion and the purchase of industrial equipment in support of long-term customer backed contracts. Maintenance capital additions were \$27 million, a decrease of 18% from the prior year.
- Commissioned our Montney pipeline-connected water disposal facility backed by a senior producer with a minimum five-year commitment.
- Increased our total count of pipeline-connected facilities to 22 with a facility oil pipeline connection in the Viking play in central east Saskatchewan.
- Exited our US operations as part of our continued focus on capital efficiencies and meeting internal hurdle rates.
- Generated Discretionary Free Cash Flow for the year of \$79 million, a decrease of only \$11 million compared to prior year despite the challenging economic environment.
- We suspended our normal course issuer bid (“NCIB”) program in order to preserve liquidity.



## COVID-19 AND CEWS

The outbreak of COVID-19 was declared a global pandemic by the World Health Organization on March 11, 2020. Governments worldwide enacted emergency measures to combat the spread of the virus. These measures, which include public health measures requiring periodic closures of non-essential businesses, requesting the public to stay home as much as possible, the implementation of travel bans, self-imposed quarantine periods and physical distancing, have caused material disruption to businesses globally resulting in an economic slowdown. Governments and central banks have reacted with significant monetary and fiscal interventions designed to stabilize economic conditions.

As a result of the pandemic and government measures, Tervita took immediate action to reduce costs and protect liquidity, reducing structural costs by \$31 million on an annualized basis with \$23 million in 2020. The structural actions include items such as employee headcount reductions and location optimization throughout our network. In addition, we implemented multiple actions to drive in-year savings, including reductions to the Board of Directors' cash retainer and executive leadership team's salary, as well as reducing discretionary spending.

In the first quarter, we reduced our 2020 capital plan to \$60 million, a 56% reduction from 2019 expenditures. We continue to actively monitor all of our assets to ensure meet our internal rates of return and generate positive cash flow, and that our service lines remain core to Tervita.

On April 1, 2020 in response to the COVID-19 pandemic, the Federal Government of Canada announced the CEWS program to help employers protect jobs. The subsidy covered a portion of an employee's wages up to a predefined limit for employers who had been materially impacted by the pandemic. Tervita was eligible for the first ten application periods spanning March 15 to December 19, 2020 and has recognized benefits totaling \$5 million and \$30 million for the three and twelve months ended December 31, 2020, respectively. We continue to monitor our eligibility for the program, which was recently extended to June of 2021.

As the environment continues to gradually improve our priorities remain the health and safety of our people as well as providing valuable services to our customers. Our business continuity plan in response to the COVID-19 pandemic remains in effect to keep employees safe and healthy, assist our customers and ensure safe operations. We have a dedicated COVID-19 team that manages the continuity plan, implements proactive measures and keeps our people and customers updated on this evolving situation. Our employees have adapted well to working from home where possible and have implemented best practices to keep our field operations and customers safe. Tervita has not suffered any interruptions to services or our capacity to handle our customer requirements due to the pandemic outbreak.

## OUTLOOK

Tervita demonstrated the strength of our resilient business model in 2020, delivering Adjusted EBITDA that declined only 11% despite the challenging environment, and we are well positioned for growth as the economy continues to recover. Tervita's performance recovered significantly in the second half of the year from the sharp decline in activity levels and commodity pricing and the negative impact of COVID-19 experienced in the first half.

Looking forward to 2021, we expect our positive momentum from the second half of 2020 to continue. Assuming an environment which includes the ongoing stability of energy pricing combined with general economic and industrial activity improvements associated with a steady reopening following the pandemic-related shutdowns, the Company anticipates Adjusted EBITDA excluding CEWS in 2021 to exceed 2020, driven by contributions from:

- Stronger business performance in both our Energy Services and Industrial Services businesses in line with our expectations of economic recovery;
- The full year benefit from the \$31 million annualized structural cost savings instituted in the first half of 2020 (savings realized in 2020 of \$23 million);
- Continued benefit of the commercial, organizational and cost strategies implemented within our Industrial Services business;
- Contributions from investments including a full year of operations at our Montney water disposal facility and our Main Line acquisition; and
- Actively working with customers through the early stages of the well abandonment and site rehabilitation program.

## CAPITAL ALLOCATION

In 2021, we plan to take a disciplined approach to the allocation of Discretionary Free Cash Flow between our two main priorities of de-levering our balance sheet and delivering low-cost, high-impact projects within our growth capital pipeline of opportunities that meet our return on capital hurdle rates, with a focus on growth projects in the Industrial Services business. Based on current market conditions we anticipate our total capital additions in 2021 to be in line with 2020 levels. We continue to look for and execute opportunities to reduce costs, improve efficiencies and ensure all open and operating facilities are generating positive cash flows. We remain responsive to opportunities and market changes and may revise our capital plans accordingly.

## OPERATING RESULTS

### ENERGY SERVICES

Facilities include our TRDs, caverns, disposal wells, landfills and onsite services, and represent activities related to the treatment, recovery, and disposal of fluids, the processing and disposal of solid materials used in and generated by natural resource and industrial production, and the disposal of oilfield waste, as well as specialized services on a customer's site including centrifugation or other processes for heavy oil producers involved in mining and in-situ production.

Energy marketing represents activities related to the purchase and resale of oil volumes associated with terminalling, treatment, recovery, and disposal services. Revenue and direct expenses for energy marketing activities are recorded at the purchased cost of oil. Revenue related to services provided by TRD facilities to prepare the energy marketing oil volumes for delivery to pipeline, including treatment, blending, and terminalling, are reported with facilities revenue.

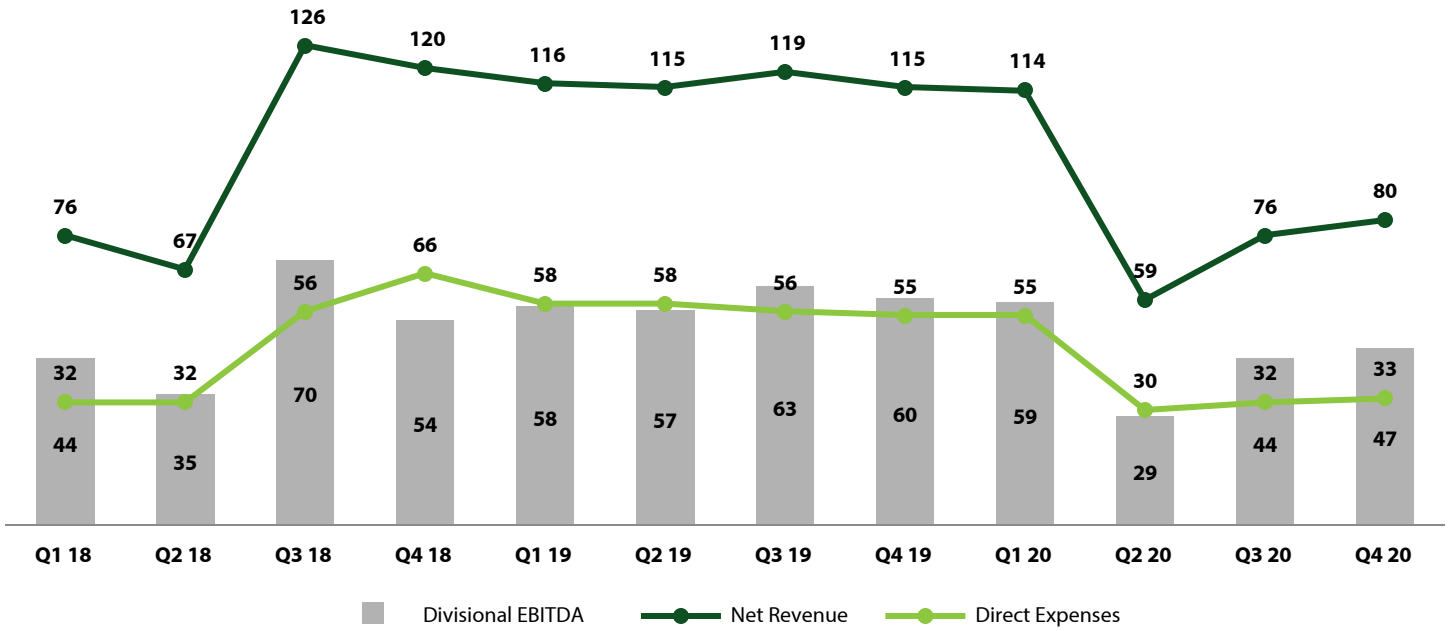
#### Energy Services Financial Highlights

	Three Months Ended December 31				Twelve Months Ended December 31			
	2020	2019	Increase (Decrease)	% Change	2020	2019	Increase (Decrease)	% Change
Facilities revenue <sup>(1)</sup>	80	115	(35)	(30)%	329	465	(136)	(29)%
Energy marketing revenue	250	416	(166)	(40)%	875	1,607	(732)	(46)%
Less: energy marketing direct expenses	(250)	(416)	(166)	(40)%	(875)	(1,607)	(732)	(46)%
Net Energy Services revenue	80	115	(35)	(30)%	329	465	(136)	(29)%
Facilities direct expenses	(33)	(55)	(22)	(40)%	(150)	(227)	(77)	(34)%
Depreciation and amortization	(22)	(28)	(6)	(21)%	(85)	(111)	(26)	(23)%
Restructuring costs	—	—	—	— %	(7)	(1)	6	600 %
Impairment reversal (expense)	(32)	(102)	(70)	(69)%	(51)	(98)	(47)	(48)%
Operating profit (loss)	(7)	(70)	63	90 %	36	28	8	29 %
Finance costs	(5)	(4)	1	25 %	(9)	(12)	(3)	(25)%
Other income (expense)	2	2	—	— %	(2)	3	5	167 %
Net profit (loss)	(10)	(72)	62	86 %	25	19	6	32 %
Divisional EBITDA <sup>(2)</sup>	47	60	(13)	(22)%	179	238	(59)	(25)%
Divisional EBITDA Margin <sup>(2)</sup>	59 %	52 %	7 %		54 %	51 %	3 %	

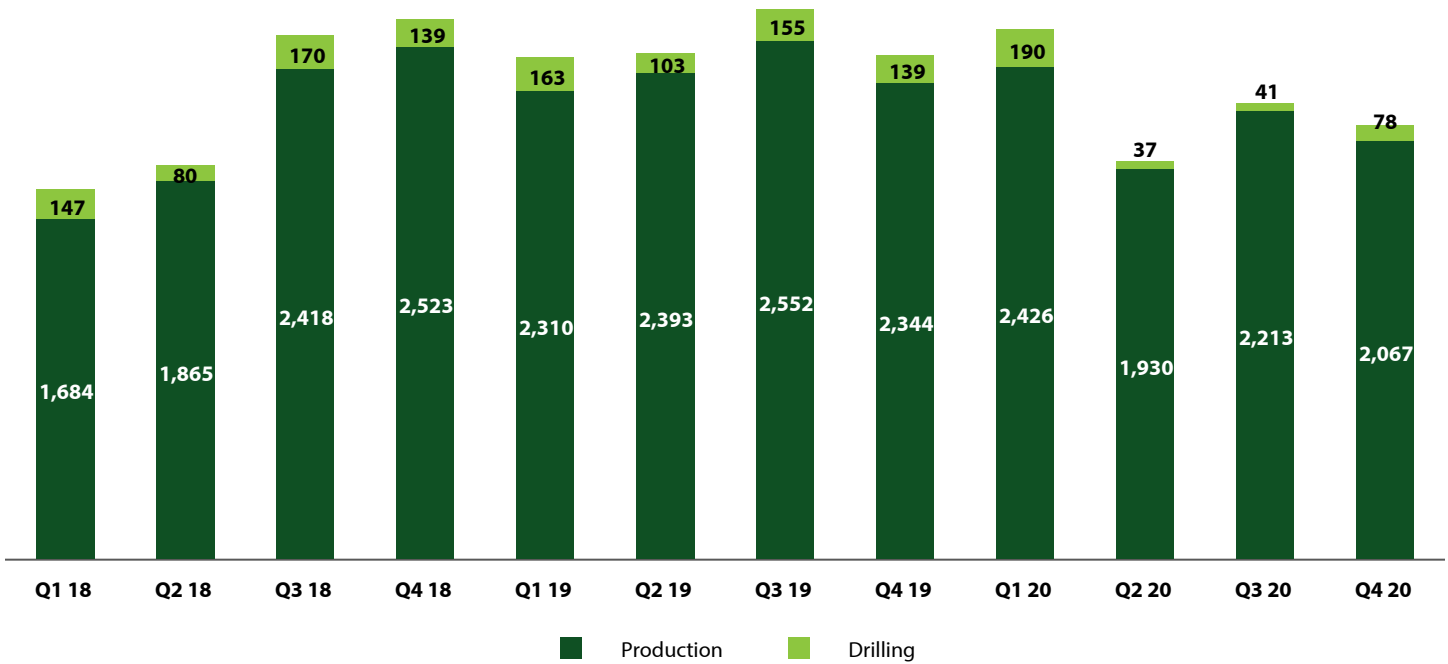
<sup>(1)</sup> As part of restructuring initiatives, onsite services was incorporated into the facilities service line effective Q1 2020. Prior period revenue has been reclassified for comparative purposes.

<sup>(2)</sup> Refer to the section Non-GAAP Measures for definitions and reconciliations.

### Energy Services Quarterly Results



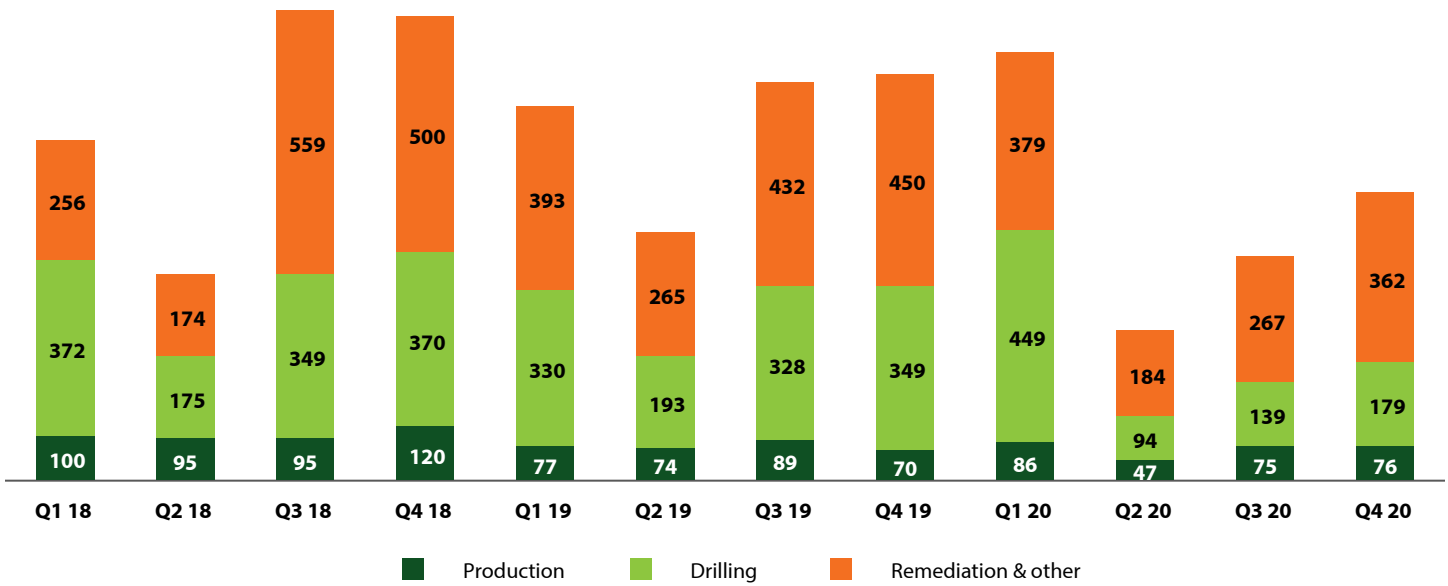
### TRDs, Caverns and Wells Volumes by Revenue Source (thousands of m3)



Production volumes are related to oil and gas production operations and include volumes for treatment, terminalling, and disposal activities for liquid waste from emulsion and produced water.

Drilling volumes are related to oil and gas drilling activities and include volumes for processing and disposal of waste and waste water.

### Landfills Volumes by Revenue Source (thousands of tonnes)

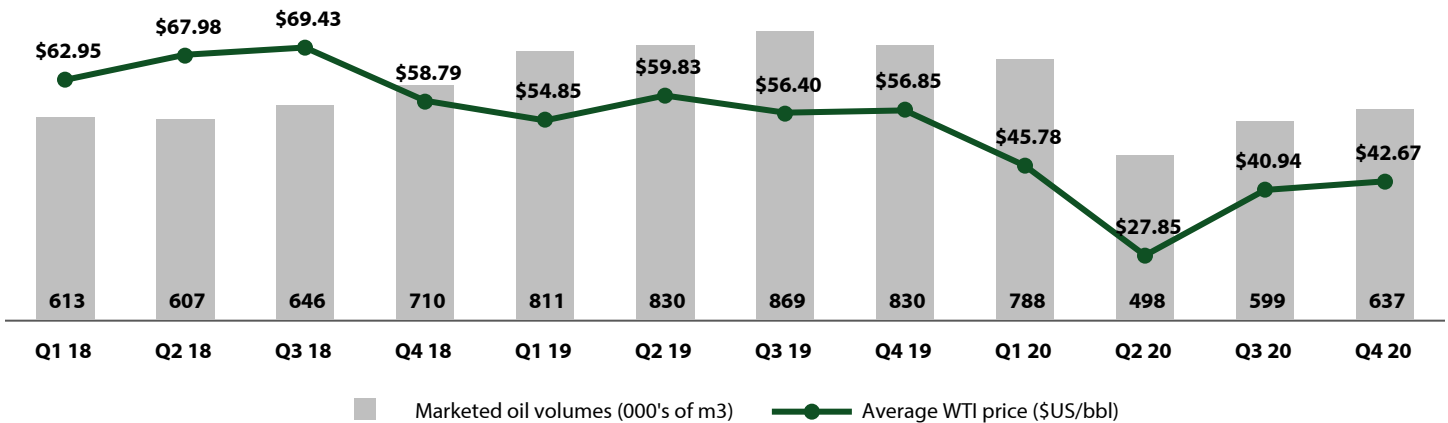


Production volumes are related to oil and gas production operations and include volumes for disposal activities for solids waste from emulsions.

Drilling volumes are primarily volumes for drill cuttings related to oil and gas drilling.

Remediation & other volumes are related to the processing and disposal of solid waste from spill cleanup and remediation or reclamation activities, revenue earned on managed landfills, and other service-related activities.

### Marketed Oil Volumes Compared to Average WTI Prices



Q3 2018 and Q4 2018 marketed oil volumes exclude volumes marketed by a third party. Beginning January 1, 2019, these volumes were marketed by Tervita.

## ***Energy Services Fourth Quarter Results***

- Net revenue of \$80 million decreased 30% from the prior year driven by lower drilling and production-related volumes into our facilities, reduced crude oil pricing and marketed oil revenues, and the exit from our US-based operations.
  - TRDs production and drilling volumes decreased 12% and 44%, respectively, primarily driven by producer shut-ins and a 33% decrease in drilling activity. This was partially offset by our continued focus on market share growth including contributions from our Montney water disposal project commissioned in the first quarter.
  - Landfill volumes decreased 29% compared to prior year, driven by decreased drilling activity and deferred remediation projects across all regions due to customer cost containment.
  - Revenue related to our US-based service offering declined as we fully exited our operations in Q3 2020.
- Divisional EBITDA of \$47 million decreased 22% from the prior year driven by the same factors as revenue. The impact of external market factors was partially offset by management cost reduction initiatives and contributions from growth capital investments.
- Divisional EBITDA Margin was 59% compared to 52% in the prior year, reflecting our continued focus on cost structure optimization and returns from our growth capital investments.
- Impairment expense of \$32 million decreased 69% from the prior year. Specific asset impairment in Q4 2020 related to the suspension or closure of facilities that no longer met cash and return expectations. In the prior year, impairment related to drilling-based operations in the US and Canada and closed or suspended facilities.
- Net loss of \$10 million improved 86% from the prior year, as reduced Divisional EBITDA was more than offset by lower impairment and depreciation expense.

## ***Energy Services Full Year Results***

- Net revenue of \$329 million decreased 29% from the prior year, driven by decreased volumes, lower commodity pricing, and the exit from our US operations.
  - TRDs production and drilling volumes decreased 10% and 38% compared to prior year, respectively, as market share and growth capital contributions moderated the impact of reduced activity.
  - Landfill volumes decreased 23% compared to prior year, as increased volumes related to drilling activity and reclamation programs in the first quarter were more than offset by lower volumes for the remainder of the year.
- Divisional EBITDA of \$179 million decreased 25% from the prior year primarily driven by lower drilling and production volumes, lower marketed oil volumes and unfavourable commodity pricing, partially offset by management cost reduction initiatives.
- Divisional EBITDA Margin was 54% compared to 51% in the prior year, demonstrating our continued focus on profitability through cost optimization and maximizing returns from growth capital.
- Impairment expense of \$51 million was 48% lower than the prior year.
- Net profit of \$25 million increased \$6 million compared to prior year, as reduced Divisional EBITDA and increased restructuring costs were more than offset by lower non-cash impairment expense and decreased depreciation expense.

## INDUSTRIAL SERVICES

Industrial Services is comprised of four service lines: waste services, metals recycling and rail services, water services, and environmental services. Revenue from these service lines is derived from: commodity-based sales from ferrous and non-ferrous metals; facility-based services including hazardous and non-hazardous waste management and disposal and waste transportation and classification; and project-based services including site remediation, facility decommissioning, water treatment, sludge and slurry management, bio-remediation and technologies, technical services and environmental liability management, emergency response, and rail services.

### Industrial Services Financial Highlights

	Three Months Ended December 31				Twelve Months Ended December 31			
	2020	2019	Increase (Decrease)	% Change	2020	2019	Increase (Decrease)	% Change
Commodity-based sales	10	9	1	11 %	35	45	(10)	(22)%
Facility-based services	10	12	(2)	(17)%	42	45	(3)	(7)%
Project-based services	36	41	(5)	(12)%	143	166	(23)	(14)%
Total revenue	56	62	(6)	(10)%	220	256	(36)	(14)%
Direct expenses	(45)	(52)	(7)	(13)%	(182)	(215)	(33)	(15)%
Depreciation and amortization	(3)	(5)	(2)	(40)%	(15)	(20)	(5)	(25)%
Restructuring costs	—	—	—	— %	(2)	(3)	(1)	(33)%
Impairment reversal (expense)	—	(26)	(26)	(100)%	—	(26)	(26)	(100)%
Operating profit (loss)	8	(21)	29	138 %	21	(8)	29	363 %
Finance costs	(1)	—	1	100 %	(2)	(2)	—	— %
Other income (expense)	1	3	(2)	(67)%	2	5	(3)	(60)%
Net profit (loss)	8	(18)	26	144 %	21	(5)	26	520 %
Divisional EBITDA <sup>(1)</sup>	11	10	1	10 %	38	41	(3)	(7)%
Divisional EBITDA Margin <sup>(1)</sup>	20 %	16 %	4 %		17 %	16 %	1 %	

<sup>(1)</sup> Refer to section Non-GAAP Measures for definitions and reconciliations.

### Industrial Services Fourth Quarter Results

- Revenue of \$56 million decreased 10% from the prior year primarily driven by lower project activity as customers deferred projects in response to the economic environment and lower event-based activity partially offset by improved ferrous metal pricing and volume.
- Divisional EBITDA of \$11 million increased 10% from the prior year. Strong metals pricing and disciplined cost controls resulted in a 10% increase in Divisional EBITDA despite the challenging market.
- Divisional EBITDA Margin increased 4 percentage points over the prior year to 20% as business optimization and cost savings more than offset the impact of reduced activity.
- Net profit of \$8 million was \$26 million higher than the prior year driven by improved Divisional EBITDA and lower non-cash impairment expense related to specific asset impairment.

### Industrial Services Full Year Results

- Revenue of \$220 million decreased 14% from the prior year primarily due to lower project activity associated with the economic environment and lower ferrous metal volumes and pricing.
- Divisional EBITDA of \$38 million decreased 7% from the prior year, driven by the same factors as revenue, partially offset by business optimization and cost reduction initiatives.
- Divisional EBITDA Margin of 17% improved slightly compared to the prior year, as business optimization and cost savings initiatives offset the impact of reduced project activity and ferrous commodity pricing.
- Net profit for the period of \$21 million was in line with Q4 2019 excluding the non-cash impairment recorded in Q4 2019.

## CORPORATE

	Three Months Ended December 31				Twelve Months Ended December 31			
	2020	2019	Increase (Decrease)	% Change	2020	2019	Increase (Decrease)	% Change
Revenue - intersegment eliminations	(5)	(2)	3	150 %	(7)	(5)	2	40 %
Direct expenses - intersegment eliminations	5	2	(3)	(150)%	7	5	(2)	(40)%
G&A expenses	(9)	(11)	(2)	(18)%	(39)	(46)	(7)	(15)%
Canada Emergency Wage Subsidy <sup>(1)</sup>	5	—	(5)	(100)%	30	—	(30)	(100)%
Depreciation and amortization	(2)	(2)	—	— %	(6)	(7)	(1)	(14)%
Restructuring costs	(1)	—	1	100 %	(2)	(2)	—	— %
Impairment reversal (expense)	(1)	2	3	150 %	4	4	—	— %
Finance costs	(21)	(20)	1	5 %	(78)	(78)	—	— %
Transaction costs	(1)	(2)	(1)	(50)%	(2)	(8)	(6)	(75)%
Other income (expense)	10	(3)	(13)	(433)%	2	(7)	(9)	(129)%
Income taxes recovery (expense)	—	3	3	100 %	2	14	12	86 %
<b>Total Corporate expenses</b>	<b>(20)</b>	<b>(33)</b>	<b>(13)</b>	<b>(39)%</b>	<b>(89)</b>	<b>(130)</b>	<b>(41)</b>	<b>(32)%</b>
G&A as a % of revenue (excl. energy marketing)	7 %	6 %	1 %		7 %	6 %	1 %	

<sup>(1)</sup> Refer to the section COVID-19 and CEWS for more information.

### General and Administrative Expenses

- Q4 and 2020 G&A expenses decreased 18% and 15%, respectively, compared to prior year, driven by cost reduction initiatives.

### Other Income (Expense)

	Three Months Ended December 31				Twelve Months Ended December 31			
	2020	2019	Increase (Decrease)	% Change	2020	2019	Increase (Decrease)	% Change
Gain (loss) on sale of assets	—	—	—	— %	—	1	1	100 %
Gain (loss) on equity investment	—	(1)	(1)	(100)%	—	—	—	— %
Share-based compensation	(1)	(2)	(1)	(50)%	—	(9)	(9)	(100)%
Change in provisions and onerous lease contracts	1	(2)	(3)	(150)%	—	(3)	(3)	(100)%
Gain (loss) on lease modification	—	—	—	— %	—	1	1	100 %
Gain on debt extinguishment	1	—	(1)	(100)%	1	—	(1)	(100)%
Foreign exchange gain (loss)	9	2	(7)	(350)%	1	3	2	67 %
Other income (expense)	10	(3)	(13)	(433)%	2	(7)	(9)	(129)%

- Q4 2020 other income (expense) improved by \$13 million compared to the prior year due to the impact of the weaker US currency during the quarter which resulted in foreign exchange gains on the Company's senior secured notes.
- 2020 other income (expense) improved by \$9 million compared to the prior year due to lower share-based compensation expense.

### Income Tax Recovery (Expense)

- 2020 income tax recovery decreased \$12 million compared to prior year primarily due to the resolution of certain tax matters relating to prior periods in the second quarter of 2019.



## LIQUIDITY AND CAPITAL RESOURCES

### LIQUIDITY AND LIQUIDITY RISK

The term liquidity refers to the ability and speed with which a company's assets can be converted into cash. Liquidity risk refers to the risk encountered in meeting financial obligations settled by cash or another financial asset. Our liquidity risk may arise from general day-to-day cash requirements and in the management of our assets, liabilities, and capital resources. We manage our cash and senior secured revolving credit facility ("credit facility") balances to have sufficient capital to fund ongoing operations, capital programs, and growth initiatives. Our liquidity and operational cash requirements are managed through cash flow forecasts, monitoring of operational expenditures compared to budget, and monitoring of financial leverage ratios. Our liquidity needs and working capital requirements can be sourced through cash provided by operating activities, existing credit facilities, and access to debt and capital markets.

On November 19, 2020, Tervita issued US\$500 million aggregate principal amount of 11% senior secured notes due December 1, 2025. The net proceeds of this offering together with the combination of cash on hand and a \$125 million draw on the credit facility were utilized to repurchase the US\$590 million of previously existing senior secured notes. On the same date, Tervita and its lender syndicate amended and restated its credit facility to increase the facility from \$275 million to \$350 million and to extend the maturity date two years to November 2022, with normal course extension provisions. The credit facility capacity will be reduced to \$325 million on June 30, 2022,

Our outstanding long-term debt as at December 31, 2020 included: (i) a \$125 million draw on the \$350 million credit facility; and (ii) the aggregate principal amount of the US\$500 million senior secured notes. The senior secured notes bear a coupon rate of 11%, with interest payable semi-annually on June 1 and December 1, and mature on December 1, 2025. In 2020 we incurred a weighted average interest rate of 5.1% on the credit facility.

Standard and Poors Financial Services LLC ("S&P") and Moody's Investor Service, Inc. ("Moody's") provide corporate and senior secured notes credit ratings (for further disclosure on credit ratings refer to our AIF). During the year, primarily due to the impact of COVID-19 and lower oil prices, S&P downgraded our credit rating from B+ to CCC+ (negative) for our corporate rating and from B+ to CCC+ for our senior secured notes and Moody's downgraded our credit rating from B1 to B3 (negative) for our corporate rating and from B2 to B3 for our senior secured notes. In Q4 2020, Moody's upgraded our corporate credit rating from B3 (negative) to B2 (stable) and assigned a B3 rating to our senior secured notes.

At December 31, 2020, Tervita had \$62 million in letters of credit ("LCs") issued against our credit facility. The remaining \$163 million of capacity, combined with \$16 million of cash and cash equivalents, provided \$179 million in available liquidity.

For the twelve months ended December 31, 2020, Tervita generated \$123 million (December 31, 2019 - \$128 million) of cash from operations (net of working capital and including decommissioning activities) and invested approximately \$83 million (December 31, 2019 - \$102 million) of cash in property, plant and equipment and intangible assets and \$10 million related to the Main Line acquisition.

For the twelve months ended December 31, 2020, Discretionary Free Cash Flow was \$79 million, a decrease of \$11 million from 2019 due to lower funds from operations partially offset by increased proceeds from the disposal of long-lived assets. Discretionary Free Cash Flow represents Tervita's capacity to fund its ongoing growth capital spending and reduce Net Debt. Discretionary Free Cash Flow was more than sufficient to fund the \$55 million of growth and expansion cash capital expenditures and \$10 million related to the acquisition of Main Line.

Net Debt to Adjusted EBITDA (LTM) at December 31, 2020 was 3.54.

### SOURCES OF CASH

Our liquidity needs can be sourced in several ways, including: funds from operations, draws against or increases in our credit facility, new debt instruments, proceeds from the sale of long-lived assets, and issuance of share capital.

At December 31, 2020, Tervita had cash and cash equivalents of \$16 million, a decrease of \$6 million compared to December 31, 2019. In 2021, it is anticipated that Tervita's operating activities and capital expenditures will be funded through cash flow from operating activities, existing cash and cash equivalents and available credit facility capacity.

## Credit Facility

At December 31, 2020, \$163 million was available and undrawn under our credit facility for general corporate purposes, as well as to provide LCs to third parties. The maximum additional value of LCs that can be issued under the LC program is \$138 million.

Under the terms of Tervita's credit facility we must comply with certain financial and non-financial covenants, including: (i) Total Leverage Ratio; (ii) Secured Leverage Ratio; and (iii) Interest Coverage Ratio. The required ratios for compliance under the credit facility are as follows:

	Q4 2020	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Thereafter
Total Leverage Ratio less than	4.50	4.75	5.00	5.00	5.00	4.75	4.75	4.50
Secured Leverage Ratio less than	2.50	2.50	2.50	2.50	2.50	2.50	2.50	2.50
Interest Coverage Ratio greater than	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

The Company was in compliance with its covenants at December 31, 2020 as follows:

	Required	Actual
Total Leverage Ratio	Less than 4.50	3.84
Secured Leverage Ratio	Less than 2.50	0.85
Interest Coverage Ratio	Greater than 2.00	3.03

### **Total Leverage Ratio**

Total Leverage Ratio is calculated as the ratio of Total Indebtedness to Covenant EBITDA. Total Indebtedness consists of the amounts drawn on our credit facility, outstanding principal value of the senior secured notes, reported in C\$ and reflecting the impact of cross-currency swaps, less cash balances up to a total of \$75 million.

### **Secured Leverage Ratio**

Secured Leverage Ratio is defined as Secured Indebtedness to Covenant EBITDA. Secured Indebtedness consists of the outstanding LCs (which reduce the borrowing availability under the credit facility) and amounts drawn on our credit facility, less cash balances up to a total of \$75 million.

### **Interest Coverage Ratio**

Interest Coverage Ratio is defined as Covenant EBITDA to Interest Expense, where Interest Expense consists of interest payments on the senior secured notes and amounts drawn under our credit facility for the last twelve months, interest due on LCs, and standby fees.

## USES OF CASH

Our primary uses of cash include capital expenditures, operating and G&A expenses, payments for decommissioning obligations, and debt servicing. Some of these cash outflows are contractually obligated into the future.

### **Acquisitions**

During the quarter Tervita made an acquisition for \$16 million, comprised of \$10 million cash and \$6 million of common shares. Refer to note 3 in the Annual Financial Statements for further details.

### **Capital Investments**

Capital additions are classified as either growth and expansion capital or maintenance capital. Growth and expansion capital are investments to expand our existing facilities, develop our landfills and caverns, and purchase property, plant and equipment, with the intent of expanding existing businesses or entering into new locations or markets. Maintenance capital is incurred to retain the current performance levels of existing assets.

Change in capital accruals represent the net non-cash additions to property, plant and equipment and intangible assets that occur as a result of the timing difference between capitalizing an asset and settling the related liability in cash.

Capital additions for the three and twelve months ended December 31 were as follows:

	Three Months Ended December 31				Twelve Months Ended December 31			
	2020	2019	Increase (Decrease)	% Change	2020	2019	Increase (Decrease)	% Change
Growth and expansion	7	41	(34)	(83)%	33	106	(73)	(69)%
Maintenance	9	11	(2)	(18)%	27	33	(6)	(18)%
Capital additions	16	52	(36)	(69)%	60	139	(79)	(57)%
Change in capital accruals and other non-cash items	(2)	(5)	3	60%	23	(37)	60	162%
Cash spend	14	47	(33)	(70)%	83	102	(19)	(19)%
Growth and expansion	8	35	(27)	(77)%	55	73	(18)	(25)%
Maintenance	6	12	(6)	(50)%	28	29	(1)	(3)%

Management evaluates capital projects based on their internal rate of return, payback period, fit with our corporate strategy, and risks associated with the projects, among other factors. Growth and expansion capital investment is prioritized toward projects that provide stable cash flows and where there is a high degree of certainty of completing projects on time and on budget. The amount and timing of future maintenance capital is primarily dependent on the volume of waste that is received at our facilities.

We will continue to seek opportunities to strategically deploy growth capital.

### NCIB

In 2019, we commenced a NCIB to repurchase up to 5,877,855 common shares until May 6, 2020. On March 31, 2020, Tervita suspended its NCIB. Under this program, 4,449,972 common shares were repurchased.

In 2019, we entered into an Automatic Share Purchase Plan ("ASPP"), which permitted an independent broker to repurchase common shares under the NCIB during blackout periods. Tervita terminated the ASPP on March 16, 2020, resulting in reversal of the provision recognized in the Annual Financial Statements.

## SUMMARY OF COMPARATIVE RESULTS

### SEASONALITY

Seasonal weather patterns in the areas where we operate have an influence on activity within certain service lines.

During the spring months specifically, and at some other times of the year, wet weather can make the ground unstable. Consequently, roads become impassable or municipalities and provincial transportation departments enforce road bans that restrict the movement of trucks, rigs, and other heavy equipment, reducing the activity levels and placing increased importance on the location of the equipment prior to the imposition of the road bans. As a result of these weather impacts, our Energy Services segment (excluding energy marketing) tends to earn lower revenue and operating profit in the second quarter (refer to the Operating Results section for a discussion on Energy Services).

Within the Industrial Services segment, environmental services project activity tends to be lower in the first half of the year due to the challenges of completing excavation work on frozen terrain in the first quarter and the imposition of road bans in the second quarter. In rail services, the impact of rapid temperature fluctuations on rail infrastructure experienced in the first and third quarters generally causes increased activity and project work (refer to the Operating Results section for a discussion on Industrial Services).

## QUARTERLY REVIEW SUMMARY

	Q4 2020	Q3 2020	Q2 2020	Q1 2020	Q4 2019	Q3 2019	Q2 2019	Q1 2019
Revenue (excluding energy marketing)	131	132	105	174	175	191	166	184
Energy marketing revenue	250	203	110	312	416	420	424	347
Revenue	381	335	215	486	591	611	590	531
Profit (loss) from continuing operations	(22)	11	10	(42)	(123)	10	—	(3)
- per share (\$), basic	(0.19)	0.10	0.09	(0.37)	(1.07)	0.09	—	(0.03)
- per share (\$), diluted	(0.19)	0.10	0.09	(0.38)	(1.07)	0.09	—	(0.03)
Net profit (loss)	(22)	11	10	(42)	(123)	10	—	(3)
- per share (\$), basic	(0.19)	0.10	0.09	(0.37)	(1.07)	0.09	—	(0.03)
- per share (\$), diluted	(0.19)	0.10	0.09	(0.38)	(1.07)	0.09	—	(0.03)
Adjusted EBITDA <sup>(1)(2)</sup>	54	56	45	53	59	65	53	56
Divisional EBITDA <sup>(2)</sup>								
Energy Services	47	44	29	59	60	63	57	58
Industrial Services	11	11	10	6	10	13	6	12
Adjusted EBITDA excluding CEWS <sup>(1)(2)</sup>	49	45	31	53	59	65	53	56

<sup>(1)</sup> Refer to the section COVID-19 and CEWS for more information.

<sup>(2)</sup> Refer to section Non-GAAP Measures for definitions and reconciliations.

- Q3 2020 to Q4 2020
- The increase in revenue was primarily due to increased commodity pricing and volume associated with normal seasonality and economic recovery.
  - Energy Services Divisional EBITDA increased due to increased volumes into landfills and cost management initiatives.
  - Adjusted EBITDA decreased as the increase in Divisional EBITDA was more than offset by reduced CEWS in the quarter.
  - The net loss in Q4 was related to impairment expense.
- Q2 2020 to Q3 2020
- The increase in revenue was primarily due to increased commodity pricing and increased drilling and production activity associated with normal seasonality and economic recovery.
  - Energy Services Divisional EBITDA increased due to increased drilling and production-related activity.
  - Adjusted EBITDA increased due to an increase in Divisional EBITDA.
- Q1 2020 to Q2 2020
- The decrease in revenue was primarily due to the global oil collapse and the impact of COVID-19, resulting in lower commodity pricing, producer shut-ins and lower drilling activity.
  - Energy Services Divisional EBITDA decreased due to lower drilling and production-related activity.
  - Industrial Services Divisional EBITDA increased due to increased project work.
  - Net profit increased primarily due to impairment expense in Q1 related to specific assets and higher foreign exchange gains.
  - Adjusted EBITDA decreased due to a decrease in Divisional EBITDA partially offset by \$14 million of CEWS.
- Q4 2019 to Q1 2020
- The decrease in revenue was in energy marketing largely due to lower commodity pricing.
  - Net loss decreased due to less impairment expense related to specific assets and closed or suspended sites.
- Q3 2019 to Q4 2019
- Net loss increased primarily due to impairment expense related to specific assets and closed or suspended sites.

- Q2 2019 to Q3 2019
  - The increase in revenue (excluding energy marketing) was primarily due to higher project revenue in environmental services.
  - Adjusted EBITDA increased primarily due to higher margins earned at Energy Services facilities and higher project revenue in environmental services.
  - Energy Services Divisional EBITDA increased primarily due to higher margins earned at facilities.
  - Industrial Services Divisional EBITDA increased primarily due to higher project revenue in environmental services.
- Q1 2019 to Q2 2019
  - The increase in revenue was primarily from energy marketing due to an increase in Canadian crude oil prices.
  - Revenue (excluding energy marketing) decreased due to smaller-scale rail services projects.
  - Industrial Services Divisional EBITDA decreased primarily due to fewer and smaller size rail services projects.

## SELECT THREE YEAR COMPARATIVE INFORMATION

	Twelve Months Ended December 31		
	2020	2019	2018
Revenue (excluding energy marketing)	542	716	637
Energy marketing revenue	875	1,607	1,337
Revenue	1,417	2,323	1,974
Profit (loss) from continuing operations	(43)	(116)	(74)
- per share (\$), basic and diluted	(0.38)	(0.99)	(0.67)
Net profit (loss)	(43)	(116)	(74)
- per share (\$), basic and diluted	(0.38)	(0.99)	(0.67)
Adjusted EBITDA <sup>(1)(2)</sup>	208	233	191
Divisional EBITDA <sup>(2)</sup>			
Energy Services	179	238	203
Industrial Services	38	41	37
Adjusted EBITDA excluding CEWS <sup>(1)(2)</sup>	178	233	191
Total assets	1,474	1,662	1,809
Non-current financial liabilities	805	851	824
Shares as at December 31 (000's of shares)			
Shares outstanding	115,655	114,355	117,557
Weighted average shares - basic and diluted	113,688	116,732	110,471

<sup>(1)</sup> Refer to the section COVID-19 and CEWS for more information.

<sup>(2)</sup> Refer to section Non-GAAP Measures for definitions and reconciliations.

## Year to Date 2019 Versus Year to Date 2018 Comparative Highlights

- Revenue in 2019 increased compared to 2018 as a result of the full year impact of the acquisition of Newalta Corporation ("Newalta"), increased marketed oil volumes and increased contributions from the Industrial Services business.
- Tervita recorded a net loss in 2019, largely due to higher impairment expense as improvements in Adjusted EBITDA and decreased transaction costs were more than offset by higher impairment expense as well as increased depreciation expense and finance costs associated with the Newalta acquisition.
- Energy Services Divisional EBITDA increased \$35 million over 2018 driven primarily by contributions from our expanded network as a result of the acquisition of Newalta and realized synergies.
- 2019 Adjusted EBITDA of \$233 million was a \$42 million increase compared to 2018 driven by increased Divisional EBITDA contribution, the adoption of the new lease accounting standard and reduced G&A expenses.
- Total assets decreased in 2019 to \$1,662 million primarily due to non-cash impairment expense related to drilling-based operations in the US and Canada and closed or suspended facilities.
- 2019 non-current financial liabilities increased \$27 million compared to 2018 primarily related to lease liabilities recognized under the change in lease accounting standards (IFRS 16), partially offset by a repurchase of our senior secured notes and the impact of a weakened US dollar on the remaining notes outstanding.

## **OTHER ITEMS**

### **FINANCIAL INSTRUMENTS**

As at December 31, 2020, financial instruments included cash and cash equivalents, trade and other receivables, sublease receivables, equity investments, trade and other payables, interest payable, senior secured revolving credit facility, senior secured notes, lease liabilities, derivative assets (liabilities) and contingent considerations. Excluding the senior secured notes, the fair values of the financial instruments approximated their carrying values due to the short-term maturities. The fair value of the senior secured notes is influenced by changes in the risk-free interest rates.

For further information regarding our financial instruments and how we manage the risk associated with these instruments, refer to notes 2 and 22 of the Annual Financial Statements and the Liquidity and Liquidity Risk section of this MD&A.

### **OFF-BALANCE SHEET ARRANGEMENTS**

Tervita has discussed off-balance sheet arrangements in relation to commitments, contingencies, and guarantees in note 26 of the Annual Financial Statements with no significant updates to note during the three and twelve months ended December 31, 2020. Tervita does not believe that any of these off-balance sheet arrangements have, or are reasonably likely to have, a current or future material effect on the Company's financial performance or financial condition, results of operations, liquidity, or capital expenditures.

### **LEGAL AND ENVIRONMENTAL MATTERS**

Non-binding mediation occurred as scheduled in late 2020 with respect to the Secure litigation. The trial is scheduled to commence on January 10, 2022.

Refer to note 26 of the Annual Financial Statements for disclosure of other legal and environmental matters.

### **RELATED PARTY TRANSACTIONS**

Refer to note 25 of the Annual Financial Statements for disclosure regarding related party transactions.

### **IMPACT OF NEW ACCOUNTING STANDARDS**

During the three and twelve months ended December 31, 2020, there were no new accounting standards or interpretations of accounting standards that had a material impact on the Annual Financial Statements. Refer to note 2 of the Annual Financial Statements for disclosure regarding new and amended standards and interpretations.

### **ACCOUNTING POLICIES**

Tervita's significant accounting policies are included in note 2 of the Annual Financial Statements.

### **CRITICAL ACCOUNTING ESTIMATES AND JUDGMENTS**

Critical accounting estimates are those that require management to make judgments and estimates that affect the application of accounting policies and the reported assets, liabilities, revenues, expenses, gains, losses, and disclosures of off-balance sheet arrangements. These judgments and estimates are uncertain at the time the estimates are made and are subject to change based on experience and available information. Recent global events, including the COVID-19 pandemic and the rapid decline of oil prices in 2020, have created a challenging and volatile economic environment, subjecting our estimates and judgments to a higher degree of measurement uncertainty. Changes to critical accounting estimates could have a material impact on the Company's Annual Financial Statements.

The most significant accounting estimates and judgments used in the preparation of our Annual Financial Statements are included in note 2 of the Annual Financial Statements.

## INTERNAL CONTROLS OVER FINANCIAL REPORTING

Tervita's disclosure controls and procedures ("DC&P") and internal controls over financial reporting ("ICFR") are designed to provide reasonable assurance regarding the disclosure of information and reliability of external financial reporting and the preparation of the financial statements in accordance with IFRS. Tervita follows the Internal Control - Integrated Framework (COSO 2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission. The Chief Executive Officer and the Chief Financial Officer (collectively, the "Certifying Officers") have evaluated the design and effectiveness of DC&P and the operational effectiveness of ICFR using COSO 2013. As at December 31, 2020, the Certifying Officers have concluded that such DC&P and ICFR were effective.

Management, including the Certifying Officers, can provide only reasonable assurance that the Company's DC&P and ICFR will prevent or detect material misstatements or instances of fraud. Based on their inherent limitations, DC&P and ICFR may not prevent or detect all misstatements, and even those controls determined to be effective can provide only reasonable assurance with respect to financial statement preparation and presentation and not absolute assurance that all control issues, misstatements, or instances of fraud, if any, within the Company have been detected.

## NON-GAAP MEASURES

Tervita uses both IFRS measures and non-GAAP measures to assess performance. To supplement financial information presented in accordance with IFRS, non-GAAP measures referred to in this MD&A are provided to enhance the reader's understanding of Tervita's operational and financial performance. The non-GAAP measures presented in this MD&A are not measurements of financial performance under IFRS and should not be considered as an alternative to profit (loss), cash provided by (used in) operating activities, or other performance measures derived in accordance with IFRS. As non-GAAP measures do not have a standardized meaning prescribed by IFRS, Tervita's method of determining non-GAAP measures may vary from the methods used by other companies and may not be comparable to similarly titled measures, ratios, or credit statistics disclosed by other companies.

## ADJUSTED EBITDA, ADJUSTED EBITDA MARGIN, DIVISIONAL EBITDA, AND DIVISIONAL EBITDA MARGIN

We believe Adjusted EBITDA and Divisional EBITDA are useful in measuring the operating performance of Tervita and our reportable segments, respectively. Adjusted EBITDA is derived from the Consolidated Statements of Profit (Loss) and is defined as net profit (loss) before tax, other income (expense), finance costs, impairment reversal (expense), depreciation and amortization, and certain items that are considered non-recurring in nature, including restructuring and transaction costs. Non-recurring severance costs from the prior periods have been reclassified to restructuring costs to conform with the current period's presentation, which had no impact on the prior periods' Adjusted EBITDA. Adjusted EBITDA includes government relief subsidies received to help mitigate the impact of the COVID-19 pandemic. Divisional EBITDA is defined as Adjusted EBITDA excluding G&A expenses and government relief subsidies, and is calculated including directly attributable costs (such as those related to reporting segment leadership, business development, environmental health and safety, and sales and marketing) with no allocation of Corporate G&A expenses, other expenses (income), or income tax expense (recovery).

Management believes that Adjusted EBITDA provides improved comparability of our operating results from our principal business activities over time and is an important indicator of our ability to generate liquidity through cash flow from operating activities. Divisional EBITDA provides an indication of the results generated by the reportable segments' principal business activities and is an important indicator of Tervita's ability to generate future profitability. Adjusted EBITDA and Divisional EBITDA allow us to evaluate the results of our principal business activities prior to consideration of how those activities are financed and the impacts of foreign exchange, taxation, depreciation and amortization, and other non-cash charges that add volatility to our financial results (such as impairment expenses, share-based compensation, and other transactions that are non-recurring in nature). Management utilizes Adjusted EBITDA to set objectives and as a key performance indicator of our Company's success.

The presentation of Adjusted EBITDA and Divisional EBITDA should not be construed as an inference that future results will be unaffected by unusual or non-recurring items. Adjusted EBITDA should not be considered a measure of discretionary cash available for the return of capital to debt and equity stakeholders and to invest in the business.

Adjusted EBITDA Margin is defined as Adjusted EBITDA divided by revenue (excluding energy marketing). Divisional EBITDA Margin is defined as Divisional EBITDA divided by the respective segment's revenue (excluding energy marketing).

For the three and twelve months ended December 31, Adjusted EBITDA and Divisional EBITDA were reconciled to net profit (loss) as follows:

	Three Months Ended December 31		Twelve Months Ended December 31	
	2020	2019	2020	2019
Net profit (loss)	(22)	(123)	(43)	(116)
Add back:				
Depreciation and amortization	27	35	106	138
Restructuring costs	1	—	11	6
Impairment expense (reversal)	33	126	47	120
Finance costs	27	24	89	92
Transaction costs	1	2	2	8
Other expense (income)	(13)	(2)	(2)	(1)
Income tax expense (recovery)	—	(3)	(2)	(14)
Adjusted EBITDA	54	59	208	233
Add back:				
G&A expenses	9	11	39	46
Canada Emergency Wage Subsidy	(5)	—	(30)	—
Divisional EBITDA	58	70	217	279
Divisional EBITDA by reportable segment				
Energy Services	47	60	179	238
Industrial Services	11	10	38	41
Adjusted EBITDA Margin	41 %	34 %	38 %	33 %
Divisional EBITDA Margin				
Energy Services	59 %	52 %	54 %	51 %
Industrial Services	20 %	16 %	17 %	16 %

## DISCRETIONARY FREE CASH FLOW

We use a calculation of Discretionary Free Cash Flow to determine how much cash generated from operating activities is available for growth and expansion, debt reduction, or, other purposes. Discretionary Free Cash Flow is defined as funds from operations, less cash spent on maintenance capital and payment of principal portion of lease liabilities, plus cash proceeds on the sale of long-lived assets and sublease payments received.

For the three and twelve months ended December 31, Discretionary Free Cash Flow was as follows:

	Three Months Ended December 31		Twelve Months Ended December 31	
	2020	2019	2020	2019
Funds from (used in) operations	16	20	110	127
Less:				
Cash spend on maintenance capital	(6)	(12)	(28)	(29)
Payment of principal portion of lease liabilities	(3)	(4)	(15)	(17)
Add:				
Proceeds on disposition of long-lived assets	—	5	10	7
Sublease payments received	1	—	2	2
Discretionary Free Cash Flow	8	9	79	90



## NET DEBT AND NET DEBT TO ADJUSTED EBITDA (LTM)

We monitor our Net Debt to Adjusted EBITDA (LTM) as a measure of Tervita's overall indebtedness and capital structure. We believe Net Debt to Adjusted EBITDA (LTM) is a measure of our debt capacity. Net Debt is calculated as debt, net of unamortized discount or premium and debt issue costs, and derivative assets and liabilities associated with that debt less unrestricted cash and cash equivalents. For the purposes of this calculation, Adjusted EBITDA (LTM) is defined as Adjusted EBITDA calculated for the last twelve months.

Tervita's Net Debt to Adjusted EBITDA (LTM) at December 31, 2020 was as follows:

	Adjusted EBITDA (LTM) December 31	
	2020	2019
Net profit (loss)	(43)	(116)
Add back:		
Depreciation and amortization	106	138
Restructuring costs	11	6
Impairment expense (reversal)	47	120
Finance costs	89	92
Transaction costs	2	8
Other expense (income)	(2)	(1)
Income taxes expense (recovery)	(2)	(14)
<b>Adjusted EBITDA (LTM)</b>	<b>208</b>	<b>233</b>
	As at December 31	
	2020	2019
Senior secured notes	610	750
Draw on credit facility	122	—
Derivative liabilities (assets)	20	10
Less: unrestricted cash and cash equivalents	(16)	(22)
<b>Net Debt</b>	<b>736</b>	<b>738</b>
<i>Net Debt to Adjusted EBITDA (LTM)</i>	<b>3.54</b>	3.17

## COVENANT EBITDA

The terms of our credit facility require the Company to comply with certain financial and non-financial covenants, as defined by our lenders. Covenant EBITDA is defined as Adjusted EBITDA (LTM) excluding the Adjusted EBITDA (LTM) of our unrestricted subsidiary and the impact of any changes in GAAP subsequent to the date of the credit agreement (which is reflected under eligible adjustments in the Covenant EBITDA calculation below).

Tervita's Covenant EBITDA at December 31, 2020 was as follows:

	LTM December 31 2020
Net profit (loss)	(43)
Add back:	
Depreciation and amortization	106
Restructuring costs	11
Impairment expense (reversal)	47
Finance costs	89
Transaction costs	2
Other expense (income)	(2)
Income taxes expense (recovery)	(2)
Eligible adjustments:	
Adjusted EBITDA of unrestricted subsidiaries	3
Impact of change in accounting standards (IFRS 16)	(10)
<b>Covenant EBITDA</b>	<b>201</b>

## FORWARD-LOOKING STATEMENTS

This MD&A contains forward-looking statements and forward-looking information (collectively referred to herein as “forward-looking statements”) within the meaning of securities legislation. Such forward-looking statements include, without limitation, forecasts, estimates, expectations and objectives for future operations that are subject to assumptions, risks and uncertainties, many of which are beyond the control of Tervita. Forward-looking statements are statements that are not historical facts and are generally, but not always, identified by the words “expects”, “plans”, “anticipates”, “believes”, “intends”, “estimates”, “projects”, “potential” and similar expressions, or are events or conditions that “will”, “would”, “may”, “could” or “should” occur or be achieved. These statements are not guarantees of future performance and are subject to risks, uncertainties and other key factors that could cause actual results or events to be materially different from those anticipated in such forward-looking statements.

Specific forward-looking statements contained in this MD&A include, amongst others, statements and management’s beliefs, expectations or intentions regarding the following:

- economic recovery and business performance;
- anticipated benefits from annualized structural cost savings implemented in the first half of 2020;
- anticipated benefits from commercial, organizational and cost strategies implemented within Tervita’s Industrial Services business;
- anticipated benefits from investments at Tervita’s Montney water disposal facility and business acquisitions;
- capital allocation plans for 2021, including planned expenditures related to growth and expansion and maintenance;
- reopening following COVID-19 pandemic-related shutdowns and the impact of reopening on Tervita’s business performance;
- Adjusted EBITDA expectations;
- plans to allocate Discretionary Free Cash Flow between Tervita’s two main priorities: de-levering its balance sheet and delivering low-cost, high-impact projects and the expected results therefrom;
- plans to continue looking for cost reduction opportunities and efficiencies and the expected results therefrom;
- Tervita’s business continuity plan in response to the COVID-19 pandemic; and
- assessments regarding legal matters.

Forward-looking statements relating to Tervita’s business are based on assumptions about, among other things:

- current economic and operating conditions, including commodity prices, interest rates, and environmental and regulatory matters;
- the ability of Tervita’s customers to recover from the current economic and operating conditions;
- the ability of Tervita to access government assistance programs as needed;
- the ability of Tervita to execute on cost savings measures;
- the ability of Tervita to execute on its business continuity plan in connection with the COVID-19 pandemic;

- Tervita’s ability to maintain sufficient liquidity in the current ever-changing economic and operating conditions;
- Tervita’s ability to obtain equipment, services, supplies and personnel to carry out its business activities;
- Tervita’s ability to successfully market its business in the areas in which it operates;
- that Tervita’s current business environment will remain substantially unchanged; and
- Tervita’s ability to secure financing on acceptable terms, if needed.

Forward-looking statements and information should not be read as guarantees of future performance or results, and will not necessarily be accurate indications of whether such results will be achieved. Actual results could differ materially from those anticipated in forward-looking statements as a result of uncertainties and risk factors, including risk factors and uncertainties related to:

- liquidity risks that may arise from general day-to-day cash requirements;
- risks associated with Tervita’s projects and financial instruments;
- demand for services in all of Tervita’s operating segments can be adversely impacted by general economic conditions and Tervita’s Energy Services business in particular is dependent on exploration and production activity levels in the markets where Tervita offers its services;
- Tervita’s business is dependent upon the willingness of Tervita’s customers to continue outsourcing their waste management and other environmental services activities;
- the impact of the significant costs of complying with environmental laws and regulations;
- Tervita’s markets are highly competitive;
- global financial conditions are subject to volatility;
- the impact of public health crises;
- the impact of climate change and alternate energy sources;
- the impact of changes in laws;
- the impact of changes in tax laws and regulations;
- failure to perform contractual obligations could adversely affect Tervita’s reputation and results of operations;
- Tervita may have difficulty identifying and executing acquisitions on favourable terms, Tervita may be unable to successfully integrate businesses it acquires, and Tervita may face significant exposure from unknown liabilities in connection with its acquisitions;
- Tervita is susceptible to seasonal volatility in its operating and financial results due to weather conditions;
- risks related to market access issues and limited pipeline capacity, including the risk of the implementation of controls or tariffs on competitor-owned pipelines which impede Tervita’s ability to physically or economically access the pipelines that may affect its energy marketing business;
- risks related to the transportation of petroleum products and waste water;

- changes in provincial royalty rates could adversely affect Tervita's financial condition and results of operations;
- risks related to First Nations consultation and claims and the impact of such consultation and claims on Tervita's ability to secure locations for capital projects and ability to operate;
- Tervita's operations being carried out in extreme weather conditions and subject to numerous natural disasters and operating hazards and the lack of assurance that such events will be covered by insurance or whether any such insurance coverage would be adequate;
- potential impairment losses in respect of Tervita's physical assets from reduced industry activity and a sustained decline in demand for services involving such assets;
- legislative and regulatory initiatives related to hydraulic fracturing / induced seismicity that could result in increased costs and additional operating restrictions or delays as well as adversely affect Tervita's support services;
- increasing concerns regarding induced seismicity related to oil and gas production and waste disposal wells;
- Tervita's future success depends on its ability to attract and retain qualified workers;
- fluctuations in supply and demand for scrap metal prices;
- dependence on Tervita's senior management, the loss of which could materially harm its business;
- Tervita's failure to comply with health and safety regulations at its facilities and in its operations could result in significant liabilities and/or fines and penalties;
- Tervita's treating, recovery and disposal facilities, cavern disposal facilities and engineered landfill operations could be adversely affected by more stringent closure and post-closure obligations and a variety of other risks;
- Tervita's business depends on its ability to successfully complete complex and lengthy bidding and selection processes;
- the impact of a failure by Tervita's employees to follow applicable procedures and guidelines for on-site accidents;
- deterioration in Tervita's safety record would harm its relationships with customers, make it less likely for customers to contract for its services and subject it to penalties and fines, which could adversely affect Tervita's business, operating results and financial condition;
- Tervita's obligation to comply with US federal, state and local environmental laws and regulations;
- the impact of a decline in WCS prices relative to WTI prices and limited pipeline capacity;
- the inability of counterparties or customers to fulfill their obligations to Tervita subjects Tervita to credit risk and could adversely impact its results of operations;
- technology Tervita uses in its business is increasingly subject to protection by intellectual property rights;
- information technology systems used by Tervita in its business could be subject to security threats;
- Tervita's confidential information may be exposed due to third parties or technical malfunctions;
- Tervita's ability to only provide reasonable assurance of its disclosure controls and procedures and its internal controls over financial reporting;
- Tervita's competitiveness depends on continuous improvements in its operating equipment;
- Tervita may not be able to procure products and services on favourable terms or in a timely manner;
- high fuel costs may adversely affect Tervita's business;
- some of the engineered landfills Tervita operates are owned by third parties but operated by Tervita under contract and there is a risk of such contracts being terminated if breached by Tervita;
- fluctuations in exchange rates could affect Tervita's financial condition;
- increases in inflation could affect Tervita's cash flows, liquidity and results of operations;
- the impact of pending and future legal proceedings on Tervita's business;
- the impact of environmental activism on Tervita's business;
- possible conflict of interest between Tervita's major shareholders and Tervita's other shareholders;
- possible conflict of interest of Tervita's directors and officers; and
- the potential of merger and acquisition activity in the oil and gas sector to reduce demand for Tervita's services.

For a more detailed discussion of risks relating to Tervita, see our most recent AIF dated March 4, 2021. These factors should not be construed as exhaustive. The forward-looking statements included in this MD&A are made only as of the date hereof and Tervita does not undertake to publicly update these forward-looking statements for new information, future events, or otherwise, except as required by applicable laws. Any forward-looking statements contained herein are expressly qualified by this cautionary statement.

Any financial outlook set forth in this MD&A, including expectations regarding Adjusted EBITDA for 2021 and Tervita's capital spending program, was approved by management as of the date of this MD&A to provide investors with an estimation of the outlook for Tervita for 2021 and onwards, where applicable, and readers are cautioned that any such financial outlook contained herein should not be used for purposes other than those for which it is disclosed herein. The prospective financial information set forth in this MD&A has been prepared by management. Tervita's management believes that the prospective financial information has been prepared on a reasonable basis, reflecting management's best estimates and judgements, and represents, to the best of management's knowledge and opinion, Tervita's expected course of action in developing and executing its business strategy and growth opportunities relating to its business operations. However, actual results may vary from the prospective financial information set forth in this MD&A. See above for a discussion of the risks that could cause actual results to vary. The prospective financial information set forth in this MD&A should not be relied on as necessarily indicative of future results.

For additional information relating to Tervita, including our AIF, please see our profile on SEDAR, available at [www.sedar.com](http://www.sedar.com).